

CPS/IBEW FCU COVID-19 Update

The health and safety of our members and staff continues to be our highest priority. We have been closely monitoring COVID-19 to ensure we act responsibly during these extraordinary times. In light of recent changes, we feel it is necessary to take additional steps to protect our members and staff.

-The 1002 Camden branch lobby remains closed to members. The drive-thru remains open. Drive-thru hours will be extended to better serve our membership. The new drive-thru hours are Monday–Friday from 9:00am-5:00pm. If you feel your needs require assistance in person, please call 210-353-2376 and we will help you find a solution.

-The Navarro branch lobby will remain open, but hours have been reduced. The Navarro branch will be open Monday–Friday from 9am – 12:30pm.

We are here to help our members navigate these challenging times. If you are experiencing financial hardship due to COVID-19 please reach out to the credit union at 210-353-2376 to discuss available options.

As a reminder, we offer a large suite of remote services for our members:

- Mobile banking: pay bills, deposit checks, account transfers and more.
- Lending: Please visit <https://www.cpsibewfcu.org> to apply online.
- Online Banking: pay bills, view e-Statements, account transfers, loan applications and more.
- ATMs: our members have access to thousands of ATMs across the nation, please visit <https://www.cpsibewfcu.org/atm-locations> for locations near you.
- Contact us by phone at 210-353-2376 (Camden) or 210-353-2169 (Navarro).

Thank you for your understanding.

Sincerely,

Adam Conine

President